



PMH Insights are a Local Government specialist in Strategic Management Planning. We assist CAO's/GM's demonstrate progress in Local Government.



How is progress demonstrated?

- Operational efficiency & effectiveness
- Customer service levels
- Clarity
- Transparency



What are the challenges in obtaining this visibility?

- Workload
- ELT staff changes
- Change management
- Planning cycle refresh
- Inadequate systems

Across Canada and Australia, PMH Insights are unique, we are implementation specialists for performance management web-based systems. We provide consultancy to help track monitor and report on the strategic, operational and master plans resulting in the success of a well managed and engaged workforce. If your Municipality does not have business or operational plans... no problem we help build them out with and for you simply included in our implementation results are an aligned and Integrated Planning & Reporting framework.

PMH Insights work with Municipalities to align the strategic goals of the Council/Board to the Administration plans to drive efficiencies and effective decision making. The solutions we represent automates the reporting process to easily clarify and distil organizational and financial priorities to improve outcomes, measure progress on objectives, priorities and strategies.



Specialist Services

(IP&R Audit and Gap Analysis, Staff Performance, Training & Development)

Integrated Planning & Reporting (IP&R), Corporate Strategic Plan, LT Financial Plan, Asset Management Plan, Operational Plans, Performance Management, Ongoing Support



Specialist in System Implementation

(where staff workload, change management, leadership changes & strategic planning refresh is Business As Usual)

Implementation Partner of web-based tools that help councils track, monitor and report against strategic, operational and master plans.



Kathleen Murphy
Director, Business Development at PMH Insights Inc.

M 604.603.5528 **E** kathleen@pmhinsights.com

W www.pmhinsights.com

Skype whistlerrainbow