



CAMA Awards 2011

City of Toronto, ON

2011 Willis Award for Innovation

(Population over 100,000)

TMMIS and toronto.ca/council: Meetings, Agendas, and Minutes Online and in Real-Time

Innovations in municipal management have allowed the City of Toronto to develop a meeting management information system that provides information to staff, Council and the public quickly and easily – all in an effort to provide open and transparent government.

The Toronto Meeting Management Information System (TMMIS) is a suite of browser-based applications developed by the City of Toronto and has made tremendous advances in how the City manages legislative information.

TMMIS streamlines the assembly of City Council and Committee decision materials, allowing staff to work collaboratively on one document at the same time. With a database approach to meeting information elements can be revised and published more quickly.

To begin, staff implemented an internal decision-management system, which allowed staff to establish standards and streamline internal processes. The system requires no special software and can be supported in municipal meeting rooms with an internet connection to the City's network.

The Meeting Monitor – an on-line desktop and mobile application – was launched as part of the first phase and provides a scrolling self-refreshing list of virtual agenda items. The second phase, launched in December 2010, was www.toronto.ca/council. This new user-interface provides the public with easier access to legislative information.

The first objective of the new application was to enhance the agenda- and decision-publishing process by making items easier to find and access. Another objective was to provide new, integrated web tools for the public to register as a speaker, submit comments, subscribe to event notifications, and e-mail or print an item.

Designed to support a range of browsers, the project recognizes the emerging trends in technology and the increased use of mobile devices/PDAs/Tablets. TMMIS is the first of its kind in Canada, if not North America, and is emerging as the e-government benchmark for online access to Municipal legislative information.