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# Citizen Relationship Management

Modernizing the way residents interact with their local government

Rated #1 in Canada



## Simplicity Built In

AccessE11 is designed to be easy to learn and easy to use for staff and residents alike.



Automate every stage of the service request process, ensuring timely action on citizen issues



Enhance communications with residents, measure service delivery times, offer improved transparency, and use data to make informed decisions



Manage citizen relationships and encourage engagement with rich CRM functionality and targeted outreach capabilities