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Citizen Relationship Management

Modernizing the way residents
interact with their local
government

Rated #1 in
Canada



Simplicity Built In

AccessE11 is designed to be
easy to learn and easy to
use for staff and residents
alike.



Automate every stage of the service
request process, ensuring timely action
on citizen issues



Enhance communications with residents,
measure service delivery times, offer
improved transparency, and use data to
make informed decisions



Manage citizen relationships and
encourage engagement with rich CRM
functionality and targeted outreach
capabilities